

RESERVATIONS

Reservations are required for Child Watch, can be made for up to two hours per day.

To ensure that we have enough staff to safely care for your children, the reservation deadline is 6pm. the night before for morning timeslots, and 7am the day before for evening timeslots.

There is a \$5 fee per child to register after the deadline; we can only accept late registrations if we have enough staff. Late registration can be requested by emailing bwisted@winonaymca.org, or by calling 507.454.1520 ext. 109. Reservations open one week in advance of each timeslot; can be made by going on our our website.

Child Watch is only open during designated hours, and only if there are reservations in the system. If no one is signed up for that time slot, Child Watch will not be open.

If you are running later than 15 minutes, please call Child Watch and let us know you are still coming.

If you are unable to come in for a reservation, please let us know by canceling, calling or emailing us at kidscorner@winonaymca.org.

Safe & fun place for children
6 weeks- 10 years



Reservations can be made up to one week in advance!



FREE care for children with Youth or Family memberships!



CHILDCARE WHILE YOU WORKOUT

You deserve some time for yourself. Go work out. Study for an exam in the lobby. Read a book in the hot tub. Take a nice, hot uninterrupted shower. It's your time! In Kids Corner, children play under the supervision of caring, trained YMCA staff. Our staff takes pride in engaging in imaginative play, age appropriate art projects, and games.

WINONA FAMILY YMCA KIDS CORNER

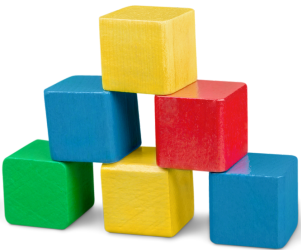
- 507. 454.1520 ext.109
- kidscorner@winonaymca.org
- www.winonaymca.org

Reservations:
www.winonaymca.org/reservations

Kids Corner:
www.winonaymca.org/programs/youth-family/kids-corner

Winona Family YMCA
902 Parks Avenue
Winona, MN 55987

Hours:
Please visit our website for current hours.



Winona Family YMCA Child Watch

Kids Corner
6 weeks - 10 years



PARENT INFORMATION

The Winona Family YMCA Child Watch service is available for members and non-members during their use of the YMCA facilities. Child Watch is not a drop-in child care for parents/guardians to use for running errands.

Parents/guardians must remain on site. Staff are not able to provide 1:1 care.

Child Watch Ages

Ages 6 weeks – 10 years

Child Watch has 3 separate areas for our age groups:

Infant room for 6 weeks-15 months

Toddler area for 16 months-2 years

Preschool/school age is for 3-10 years

Child Watch offers all ages the opportunity to explore a variety of age appropriate toys, games, song time and gross motor skills time.

Please be sure your child is in a clean diaper when coming in to Child Watch. Our staff is not able to change diapers. If your child needs a diaper change before their pick-up time, our staff will contact you to come and change their diaper. You are welcome to use our Child Watch changing table.

If your child is in the process of potty training, staff are not able to help with personal care in the restroom and will contact you.

We DO NOT pick up or carry children who can walk on their own, or allow children age 3 or older to sit in our lap.

CHECK IN/OUT PROCEDURES

Upon arrival, Child Watch staff will greet you at the counter and check your child(ren) into Child Watch. The person who drops the child(ren) off must be the same person to pick them up. If someone else is picking the child(ren) up, this must be communicated to the staff at check-in. Children can only be picked up by a pre-designated adult that is listed on their information card. This must be communicated face to face with staff and not over the phone.

FEES

Family & Youth Memberships: The child(ren) that are listed on a family or youth membership are allowed a maximum of two free hours of childcare in Child Watch per day.

Adult Memberships: Daily fee is \$5 per day per child. Parents are not able to have an outstanding balance.

Family Day Pass: Non-Members must purchase a family day pass for \$15 for a one adult family or \$20 for two adult family at the front desk to use Kids Corner.

No-Show Fee: There is a \$5 fee for families who don't call to cancel reservations.

Late Fee: A \$5 fee per child will be applied for families who pick up their child more than 10 minutes past their reservation time or who do not arrive before closing time.

READY FOR PLAY

What to Bring

Please label all personal items, such as sippy cups and bottles. There are designated larger lockers for diaper bags.

What NOT to Bring

- **Electronics from home**
- **Food, candy, or gum.** Please use the tables in our lobby area for snacks before or after playing in Child Watch.

Discipline

Redirection and positive reinforcement are our primary methods of discipline used in Child Watch.

Behavior/Stressed Child

If after 15 minutes a child cannot be redirected and is requiring one-on-one staff supervision, the parent will be notified and the child will be asked to take a break from the area until calmed.

Illness

Please be considerate to others by not bringing your child(ren) to Child Watch if they are ill. Guidelines to follow would be a temperature more than 100 degrees, vomiting or diarrhea, or excessive coughing in the past 24 hours.

Please inform us if your child comes down with a communicable disease such as strep throat, COVID, lice, pink eye, etc.

PARENT/GUARDIAN BEHAVIOR EXPECTATIONS

Our goal is to provide a safe and respectful environment for all children in our programs and spaces. YMCA staff and volunteers are screened and trained to help keep children safe. We ask that you please:

1. Treat everyone with respect, including children, staff, volunteers, members, and guests.
2. Carefully choose the words you use around children. Refrain from loud and angry voices, rude, crude or threatening remarks.
3. All concerns and/or complaints that cannot be dealt with by staff should be brought to the department supervisor and should not be addressed in front of the children.
4. Be respectful of program staff and spaces. Unless parent/guardian participation is required, or you have approval from staff, please refrain from entering program participant areas.

FEEDBACK

The Winona Family YMCA is committed to ensuring that our facility, spaces and programs are welcoming and safe for all. We also value suggestions for improving the Y. If you wish to share feedback or report a critical concern, please let our staff know directly, or fill out our contact form at www.winonaymca.org/contact.

ABUSE PREVENTION

We are committed to preventing and responding to reported cases of child abuse. For prevention and support resources please visit www.winonaymca.org/programs/community/community-resources

